



# Traffic Flow

Get up to speed with

# Traffic Flow Ltd

A brief guide to our comprehensive range of **traffic management** services

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## Who we are

Traffic Flow Ltd is a subsidiary company of Birse Civils Ltd, part of the Balfour Beatty Group of Companies. We were formed in 2005 to provide specialist traffic management services, fundamentally to our sister companies.

Since then we have worked on more than 70 contracts – the largest being Sheffield's Inner Relief Road, lasting two-and-a-half years – and our annual turnover has grown to £2 million. We now work for other, 'non-competitor' companies outside the Balfour Beatty Group who wish to take advantage of our experience and expertise.



## What we do

We provide an extensive menu of services from which you select the ones that best meet your needs.

Our services include:

- Assistance with quality submissions for tenders or ECI schemes. We can write the traffic management element for you and, if required, form part of your partnered team. We can also produce layout drawings to enhance your submissions.
- An in-house design capability, producing CAD images using the latest software. We can design the whole scheme for you from scratch or help you to refine a scheme you have started to work up.
- Seeking and obtaining any necessary consents and liaising with local authorities, the police and maintaining agents.
- Traffic light schemes from two-way to multi-phase.
- Contraflows.

- Road closures and diversions.
- Convoy operations through sensitive safety zones.
- 24/7 maintenance.
- Vehicle restraint barriers.
- Supply of traffic management materials (including signs designed and manufactured in-house) for hire or purchase.
- Fully qualified, professional Traffic Safety and Control Officers to monitor schemes.

## Where we work

We have worked on traffic schemes from the M25 to Newcastle and from the east of England to the west coast. Our geographic reach extends over virtually the whole of England and Wales.

# Traffic Flow

services

## What makes us special

- We share a vision to be 'contractor of choice'
- Our commitment to the highest standards of safety. We provide high quality, site-specific risk assessments and method statements for all schemes.
- The strength of our relationships both with customers and our supply chain - powerful evidence of our commitment to partnering.
- All our traffic management vehicles conform to recommendations laid out in Chapter 8 of the Traffic Signs Manual.
- We are accredited to BS EN ISO 9001 and ISO 14001 for quality assurance and also OHSAS 18001 for health and safety. We are also accredited to work on motorways and trunk roads through our personnel being trained to National Highways Sector Scheme 12A, B and D.
- We achieve consistently high customer satisfaction scores and use the feedback received to continuously improve our performance.



## What our customers say

"The project was highly successful and we did not receive one complaint regarding your operations or any traffic management you had in place."

"Very happy with the level of input into site activities by TFL operatives – helpful, proactive and conscientious."

"Management were very helpful in answering site queries. Flexible to meet our needs."

"The works you have undertaken have received very positive feedback and the professional all-round service you have provided has been excellent. We will definitely contact you for any similar works."

"Excellent service which is hassle-free."

"Good understanding of legal and safety requirements."

"The men were always prompt and were ready and willing to offer help with other activities on site."

"Received a good service and value for money."

"Problems when they arose were dealt with in a professional manner and swiftly so not to cause disruption to site activities and general public. It's good to be able to talk to management directly instead of answerphones."

"Very proactive with the supply of information for planning future operations."

"The traffic management solution and drawings provided were very good."

"I have received a very complimentary report from the site this weekend. This backs up the previous reports I have received."



# Traffic Flow

## Contact us

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